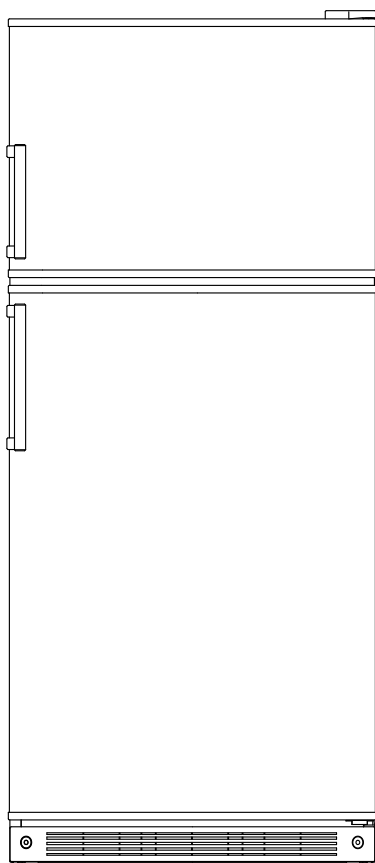

Hisense

REFRIGERATOR

USER'S OPERATION MANUAL



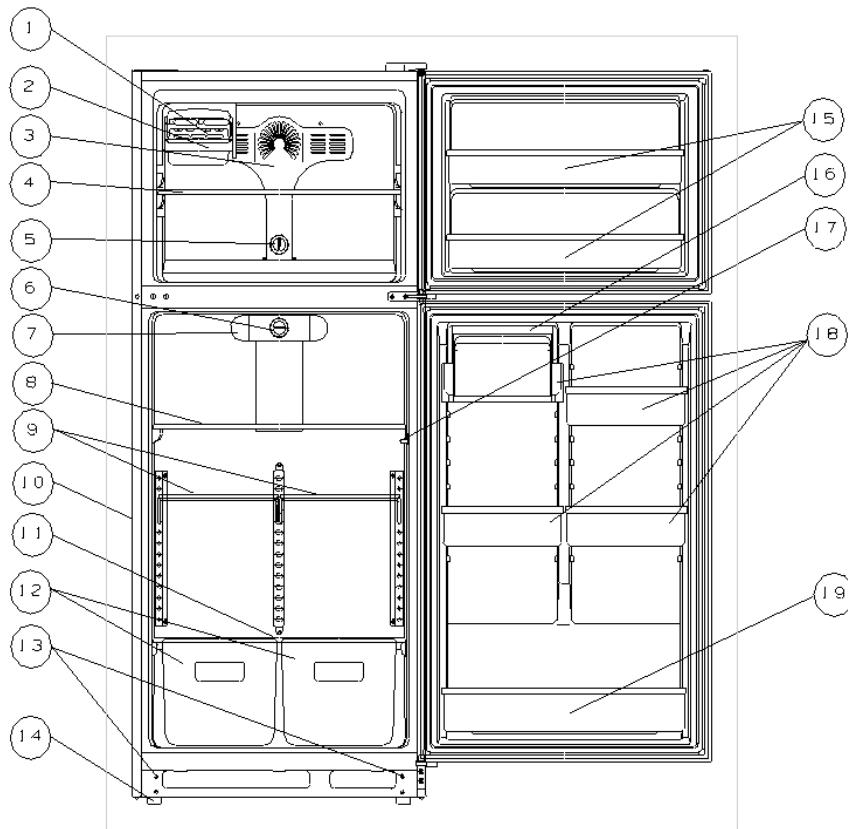
MODEL HTFF525AW
HTFF525AS



IMPORTANT: before you install your refrigerator PLEASE CHECK FOR ANY DAMAGE OR MARKS. If you find that the refrigerator is damaged or marked you must report this within 7 days if you wish to claim for the damaged marks under the manufactures warranty.

This does not affect your statutory rights.

1. PARTS IDENTIFICATION



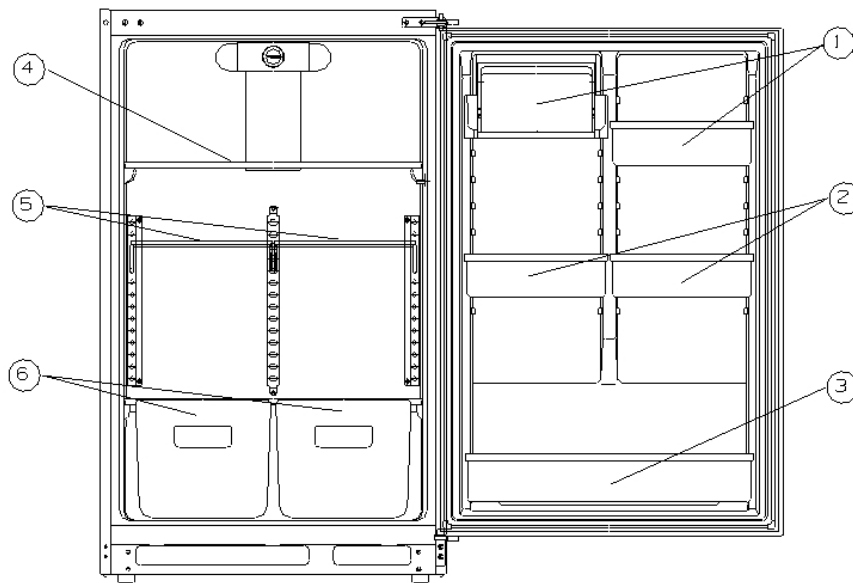
- | | |
|--|------------------------------|
| 1. ice tray | 10. side plate |
| 2. ice box | 11. crisper cover |
| 3. air outlet | 12. crisper |
| 4. freezer shelf | 13. hole for the base grille |
| 5. freezer temperature control knob | 14. wheel |
| 6. temperature regulator in refrigerator chamber | 15. freezer bin |
| 7. light cover | 16. refrigerator bin cover |
| 8. refrigerator shelf | 17. door switch |
| 9. adjustable refrigerator shelf | 18. small refrigerator bin |
| | 19. lower refrigerator bin |

Note: Due to unceasing modification of our products your refrigerator may be slightly different from this Instruction Manual, but its functions and using methods remain the same.

Refrigerator Chamber

This compartment should be used to store food for normal household use. Here are some guidelines to maximize refrigeration storage.

- ①Area: it is suitable for storing small bottles, etc.
- ②Area: it is suitable for storing butter and cheese, etc.
- ③Area: it is suitable for storing bottled liquid and canned food, etc.
- ④Area: it is suitable for storing cake, cooked-food and milk products, etc.
- ⑤Area: it is suitable for storing sweetmeats and canned food, etc.
- ⑥Area: it is suitable for storing fruits, vegetable and salad, etc.



Shelf of refrigerator chamber

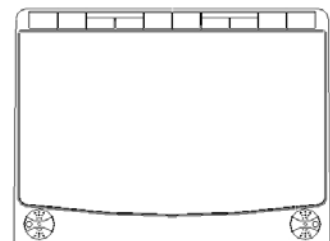
There are two adjustable shelves in refrigerator chamber, and they can be taken out to be cleaned.

Crisper

It is suitable for storage of fruits and vegetable.

Crisper cover

Is used for controlling the temperature of the crisper and assists the vegetable losing moisture. The controlling knob on the cover can be used to regulate the humidity in the drawer.



Door bin

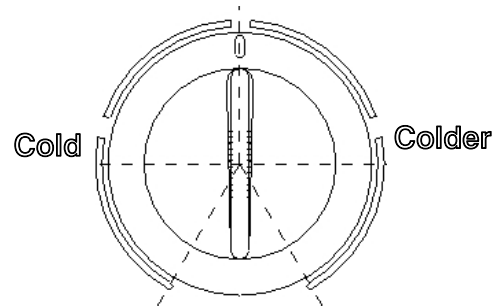
It is suitable for storage of eggs, canned liquid, bottles and packed food, etc. Do not place too many heavy items in the bin.

Temperature regulator in refrigerator

- Refrigerator not cool enough? Set the temperature controller to suit.
- Set the controller according to the ambient temperature in different seasons

For normal operation, set the temperature controller at the position between “Cold” and “Colder”.

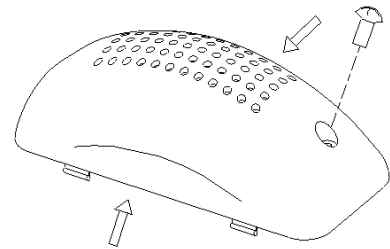
Notice: Do not place the food on the air outlet, and block airflow.



Changing the Light Bulb

Before removing the light bulb, disconnect the electricity leading into the refrigerator at the main power supply. Failure to do so could result in electrical shock or personal injury.

- Use the cross screw driver to take the screws out.
- Remove the light cover by pushing down the two bottom ends of the plastic cover and draw up the cover.
- Unscrew the bulb.
- Replace with a 10 watt-refrigerator bulb that is of the same shape and size.
- Replace the light bulb cover
- The method of changing the light bulb on the left side and the right side is the same.



Freezer chamber

It is for freezing and storing frozen food including ice cream.

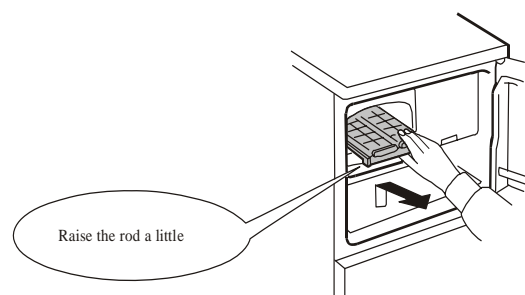
How to use the freezer compartment

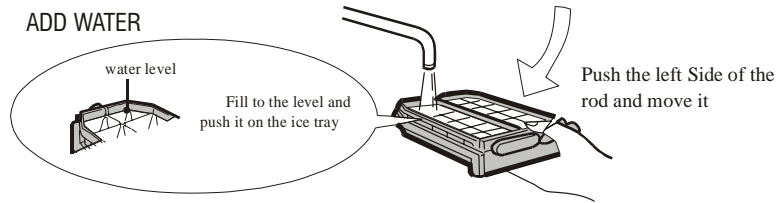
How to Make Ice

Ice cubes

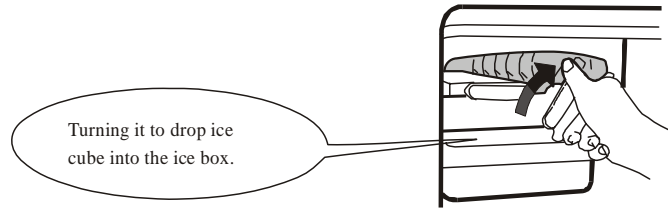
1 Take the tray out.

2 Add water



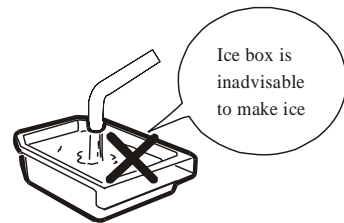


3 When ice is formed, twist the rod according to the direction of the arrow.



NOTICE:

- (1) It takes about two hours to make ice.
- (2) Ice bucket should not be used to make ice ,otherwise it may crack.

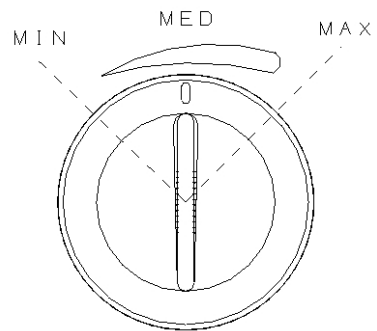


CAUTION

- Avoid direct contact with ice tray as it may stick to your hands.

Temperature regulator in freezer chamber

- In case of too much frozen food or ice making in chamber. Please set the temperature control knob at “MAX” position.
- In case of using the refrigerator in usual condition. Please the temperature regulator at “MED” position.
- In case of a little frozen food in chamber. Please set the temperature controller at “MIN” position.



set

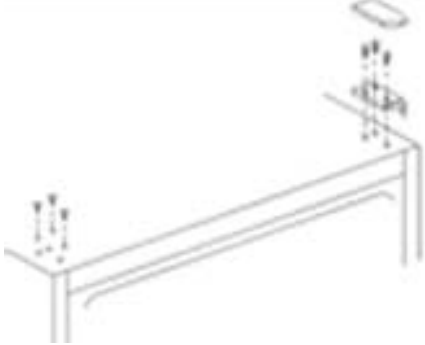
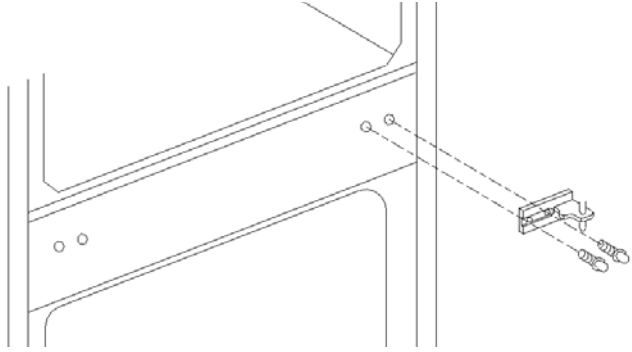
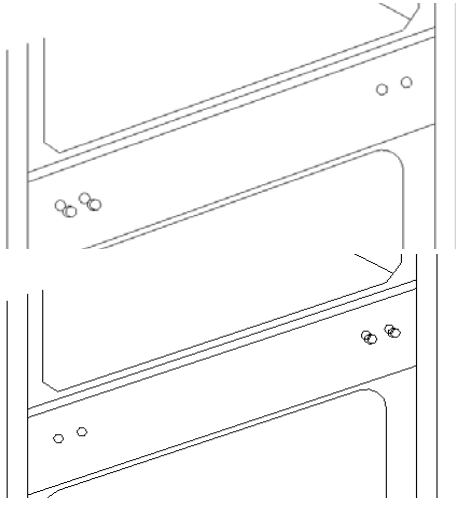
2. REVERSIBLE DOOR INSTRUCTION

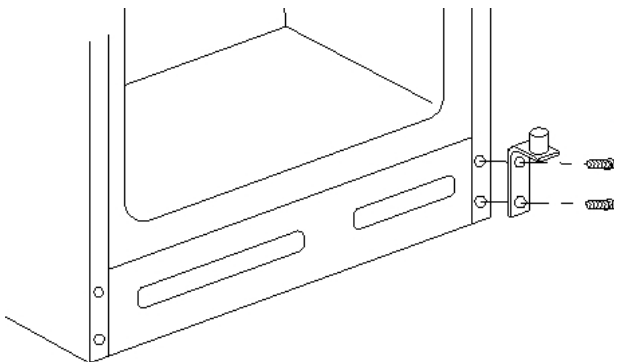
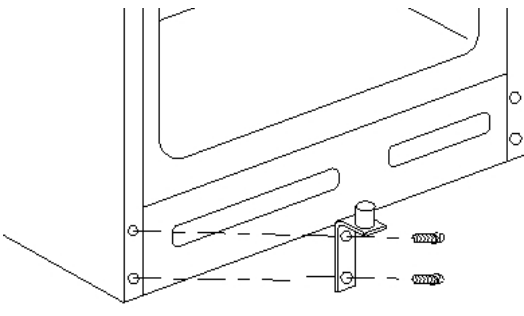
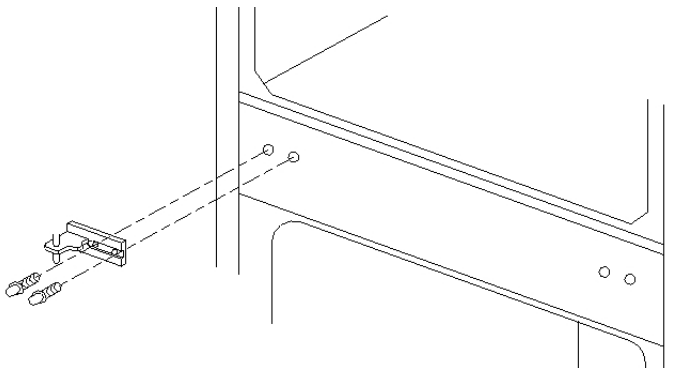
The fridge has been built with the door hinges on the right. If you wish to change the opening direction, follow the instruction below:

Note: Unplug the fridge from its electrical outlet.

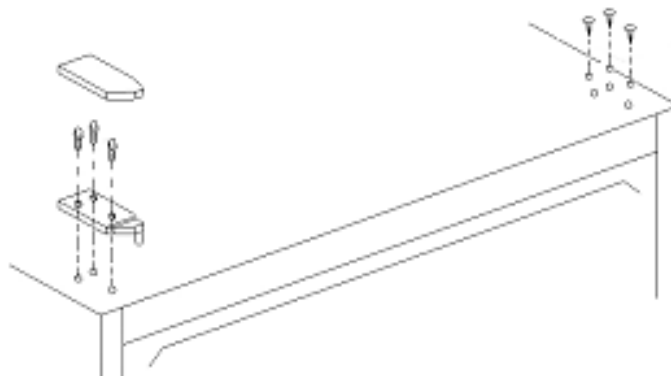
Empty everything in the fridge, including shelves, food, etc.

All parts removed must be saved to reinstall the door.

<p>1. First, remove the 3 left hinge cover. Then remove the right upper hinge cover, and the three bolts, then remove the upper hinge that hold the door in place. Lift the upper door and place it on a padded surface to prevent it from scratching.</p>	
<p>2. Remove the two flange screw, then remove the middle hinge that hold the lower door in place. Lift the lower door and place it on a padded surface to prevent it from scratching.</p>	
<p>3. Remove the hinge hole cover from the right holes as illustrated and transfer them to the uncover hole at the left side.</p>	

<p>4. Remove the screws that hold the lower hinge, and transfer them to the opposite side, and tighten the screws.</p>	
<p>5. Make the support reverse the direction 180 degree, transfer the support to the left property position.</p> <p>6. Transfer the lower door to the property position. Secure the door's level, make the lower hinge pin into the lower hole of the door, then tighten the bolts.</p>	
<p>7. Make the middle hinge reverse the direction 180 degree, then transfer it to the left property position. Make the middle hinge pin in the upper hole of the lower door, then tighten the bolts.</p> <p>8. Transfer the upper door to the property position. Secure the door's level; make the middle hinge pin into the lower hole of the upper door.</p>	

9. Make the lower hinge reverse the direction 180 degree, then transfer it to the left property position. Make the lower hinge pin into the upper hole of the door, then tighten the bolts, tighten the screws to secure the door.
10. Place the 3 right hinge cover at the left position. Take another right upper hinge from the plastic bag that is used to cover user manual, then set it to the right property position.



3. HOW TO ASSEMBLE THE BASE GRILLE

- The base grille is first placed in the refrigerator chamber. Before changing the reversible door, please take the base grille out and then assemble the base grille by fixing two screws with a screwdriver according to the direction of the arrowhead in the figure 1.

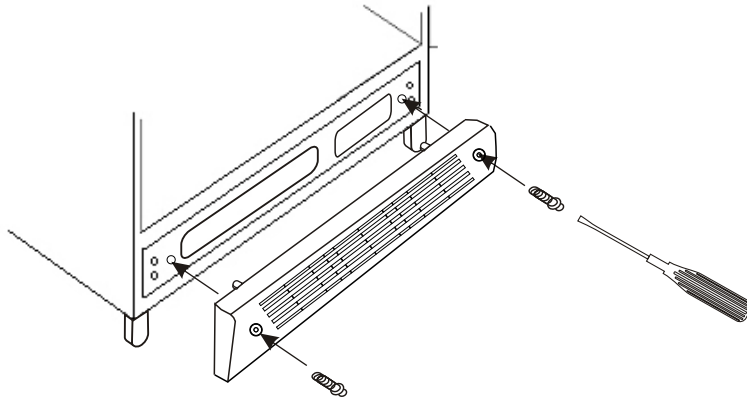
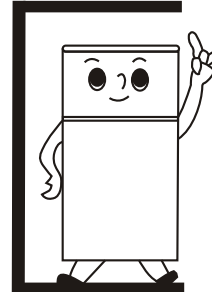


Figure 1

4. CORRECT POSITIONING

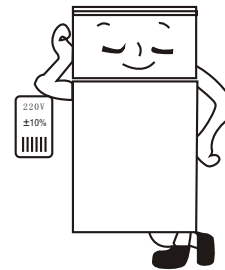
Ventilation

Sufficient ventilation is required to ensure your refrigerator operates at optimum high efficiency and with lowest possible power consumption, therefore you are required to place your appliance in a position with adequate clearance. We recommend you place your refrigerator at 100mm away from the wall to the back of your appliance, 200mm from the side clearance and 300mm from the top of your appliance. A clearance space of 160 degrees is required for the appliance door.



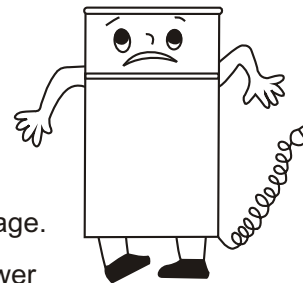
Power Supply

This appliance operates via a single phase power supply and must be plugged into its own dedicated 220-240 Volts, 50Hz, AC electric outlet. Ensure that the electric outlet is properly earthed to ground, if unsure please consult a qualified electrician.



Power Supply Cord

Keep the cord away from the compressor. The surface heat from this area may cause the cord to melt and provoke electricity leakage. Do not use an extension cord or adaptor plug. To remove the power cord always grip the plug firmly and pull straight out of the receptacle to prevent damaging the cord. Keep the plug and cord accessible.



Protection from Moisture

Avoid placing the refrigerator in a place where heavy moisture or high humidity is present, keep the appliance in a dry place away from frosty or unprotected areas like for example a verandah or garage. Do not spray directly or submerge the appliance in water.



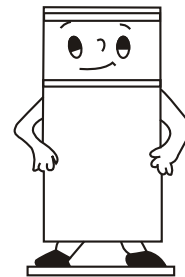
Protection from Heat

The refrigerator should be kept far away from any heat source or direct sunlight including stoves, fires or heaters.



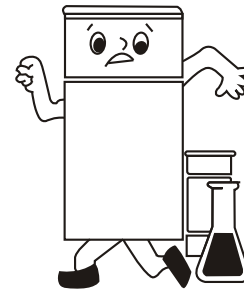
Placing

The refrigerator should be placed on a solid flat floor. Minor level adjustments can be made by turning the leveling feet to suit. The front of the appliance should be set slightly higher than to the rear so the door can tilt back. If appliance rocks on one corner to the opposite rear corner it means the floor is uneven, packing is required please use thin pieces of solid material such as thin board, vinyl floor tiles or laminate and pack under the ridge to the rear of the appliance.



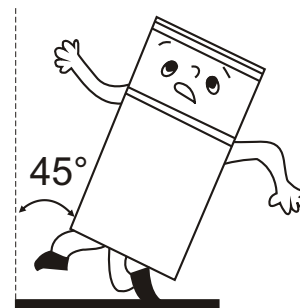
Important Safety Instructions

It is important that you do not store any volatile or combustible materials in any freezer or refrigerator such as gas, petrol, alcohol, lacquer or any pressurized aerosol containers that indicates a flammable substance or flammable symbol. If you do so, you may cause an explosion.


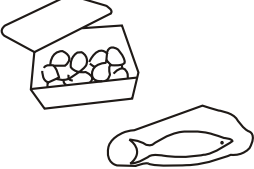




Relocating

When placed or moved, the refrigerator can not be set horizontally or declined to more than 45° or never upside down.



5. HOW TO PLACE FOOD

<p>Do not crowd the refrigerator with too much food to avoid blocking the airflow causing more energy consumption.</p>	
	<p>Please use sealed container's and plastic preservative bag's to prevent food from being dried out or mixing tastes or mixed taste with different kinds of food.</p>
<p>Please clean food, bottles and packed articles before storage. Dry items that contain moisture.</p>	
	<p>Hot food should be cooled down to room temperature before storage, otherwise, they would affect their preservation and increase energy consumption.</p>
<p>Avoid placing the food on the temperature sensor and the inner back wall of the refrigerator.</p>	
<p>The following items do not need to be stored in the refrigerator radish, bananas, pumpkins, onions & canned food.</p>	



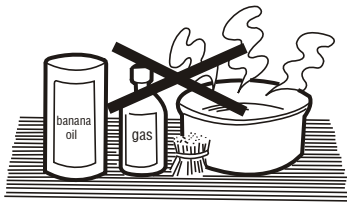
Notes

- Do not store medical, inflammable and explosive articles in the refrigerator.
- It is highly not recommended to switch the refrigerator off for a long period of time in normal conditions. If you do, please clean the refrigerator, and leave the doors open. If you must switch off, please operate the refrigerates on several occasions during this period.

6. CARE AND MAINTENANCE

Notes

- 1.) When performing maintenance, make absolutely sure that the power plug is first disconnected from the power outlet.
- 2.) The refrigerator should be cleaned and maintained once a month.
- 3.) To prevent damage to plastic parts and lacquer coating do not clean your appliance with hot water diluent, petrol, alcohol, kerosene, washing powder, cleanser, alkalinous detergent, acid, chemical cloth, etc.
- 4.) Do not directly spray with water as this may cause rust or weaken the insulation.



Cleaning Method

- 1.) Wipe the inner and outer surface and accessories with a soft wet cloth.
- 2.) Then wipe with a dry soft cloth.
- 3.) If still dirty wash them with warm water and a neutral detergent then dry thoroughly with a dry clean cloth.
- 4.) Polishing your refrigerator surface is recommended. Use a small amount of glass wax similar to car polishing using a suitable cloth - do not use wax on plastic parts.



Maintenance of Plastic Parts

If the plastic parts in your refrigerator remain contaminated for a long period of time or the drain pan which gets dirty quite easily is not cleaned regularly, bad odors will be produced. Make sure you get into the habit of cleaning these parts regularly. If not it will assist the aging and possible cracking of these parts.

In Case of Power Failure

- 1.) Do not place food in refrigerator and limit or avoid opening the doors.
- 2.) Please place ice cubes at the highest point of the freezer compartment;
- 3.) As the temperature in freezer compartment may rise, please eat food as soon as possible to avoid them turning bad.

Notes

After cleaning the refrigerator, please check the following points:

- 1.) Are you power supply cord and the plug broken?
- 2.) Is the plug set properly?
- 3.) Is there a block on the drainage outlet?

7. TROUBLESHOOTING

Before contacting our service provider, please check the followings:

1.) When the refrigerator does not work

Check if there is a power failure.
Check if the power plug is plugged into the power outlet.
Check that the fuse has not blown.

2.) When the refrigerator is cooling excessively

The temperature control dial may be set too high.
If you place food containing a lot of moisture directly under the cool air outlets, they will freeze easily. This does not indicate a malfunction.

3.) When the refrigerator is not cooling sufficiently

The food may be packed too tightly together which will block the flow of cool air.
You may have put something hot or a lot of food into the refrigerator .
The door may not have been closed properly.
The door gaskets may be damaged.
The refrigerator may not be ventilated.
There may be insufficient clearance between the refrigerator and the surfaces Immediately both sides and above.
The temperature control dial may not be set properly.

4.) When the refrigerator's cabinet front heats up.

In order to safeguard against condensation, there is an anti-condensation, pipe which heats up the cabinet front when running actuated. A warm cabinet front does not indicate a malfunction.

5.) When condensation form's on the outside of the refrigerator

Condensation may form on the outside when the humidity is high such as during a wet season. This is the same result as the condensation formed when chilled water is poured into a glass. It does not indicate a failure, wipe dry with a dry cloth.

6.) When you hear a sound like water flowing.

A sound like water flowing is the refrigerant flowing. It does not indicate a malfunction.

7.) When the cabinet's side panel heats up

The side panel of the cabinet will heat up when the door is opened or closed frequently, when starting the unit and when the unit operates in summer with high ambient outside temperature, In such case, do not touch the panel, it results from the dissipation of the heat from inside the cabinet, and it does not mean that something is wrong with the refrigerator.

Notes

- 1.) Do not attempt to disassemble any parts fixed by screws.
- 2.) Do not test any electrical parts in operation condition.
- 3.) These tasks are to be performed by a qualified appointed repair agent only.

8. WARNINGS

- 1.) Keep ventilation openings in the appliance clear of obstruction.
- 2.) Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 3.) Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by manufacturer.
- 4.) If the supply cord is damaged, It must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- 5.) Young children should be supervised to ensure that they do not play with the appliance.
- 6.) Do not damage the refrigerant circuit(applicable only for appliances with refrigeration circuits which are accessible to the user).
- 7.) When you dispose of refrigerators and freezers remove any doors. Children can suffocate if they get trapped inside. This refrigerator contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance. Please contact your local council and seek an environmentally friendly solution.

HISENSE WARRANTY

TERMS AND CONDITIONS

1. HISENSE Australia will provide parts and labour to you the Customer as set out herein.
2. Nothing in the warranty, limits any rights you may have under the trade practices act or any other Commonwealth or State Legislation. Such rights cannot be changed by the conditions in this warranty. Subject to the conditions below this appliance is warranted by Hisense and/or its Agents to be free from defects in materials and workmanship for a period of 36 months from the date of purchase (the "Warranty period")
3. This warranty: -
 - a. covers products purchased as NEW, manufactured for use in Mainland Australia and Tasmania;
 - b. commences from the date of purchase as listed on the Customers invoice;
 - c. provides for the labour and replacement parts necessary to maintain your product in good operating condition as specified in this warranty however, if repair is needed because of product failure during normal usage, Hisense has the option to repair or replace the defective product or part of the product with a product or part of the product of like kind and quality and a replacement part may be new or reconditioned of like kind and quality and may cost less than the original product purchased and no charges or refunds will be made based on the replacement product cost difference;
 - d. applies only to the original purchaser and cannot be transferred;
 - e. is only applicable when your appliance is used in a domestic environment;
 - f. covers products for commercial purposes for a period of 90 days from the date of purchase.
4. Product Identification
 - a. Hisense reserves the right to reject claims for any services or work where the Customer requesting such work or services from Hisense and/or its agents cannot produce for verification the serial number and the proof of purchase as per original purchase invoice.
 - b. The warranty will be voided if any Serial Number sticker provided to be placed on the equipment is damaged, modified or removed.
 - c. In the event that a request for repair is made against a warranty where the Serial Number sticker is not attached to the product or the customer cannot produce for verification the original invoice, the repairer will not affect any repairs on the product and the Customer will be charged a service call-out fee.
5. What is covered by this warranty
 - a. The equipment is covered for faulty workmanship on parts that have failed under normal use which are contained within the product.
 - b. Hisense and/or its Agents will decide if there are any defects in the material and/or workmanship
 - c. This warranty is only applicable for repairs on declared equipment carried out within Mainland Australia and Tasmania
6. What is not Covered by this warranty (excluded):-
 - a. Loss or damage to perishable items occasioned by:
 - i. Accidental removal of the plug from the power point, failure to plug in the product to a properly connected power supply or failure to switch on the power point;
 - ii. Switching off the power supply or power supply outages;
 - iii. Failure to keep the door or lid of the product closed;
 - iv. The introduction of abnormal heat loads to the product;
 - v. Failure to observe the operating and installation instructions supplied with the product; and
 - vi. Failure to defrost the product at recommended intervals.
 - b. any damage or failure:
 - i. of equipment due to the product being inadequately serviced to manufacturer's recommendations;
 - ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of any part of the product including its parts; or
 - iii. resulting from excessive use "fair wear and tear";
 - iv. resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to Incompatibility of connected equipment;
 - v. to the product caused by overheating as a result of siting or positioning of the equipment, where there is not provision for adequate ventilation or a dust free environment;
 - vi. caused if your appliance has been dismantled, repaired or serviced by any person other than someone authorised by Hisense;
 - vii. to a product or components, caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
 - viii. due to a dropped product; collision with another object, use of which is not designed, negligence, accident or deliberate misuse, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events;
 - c. costs of attendance and testing where no mechanical or electrical failure is identified;
 - d. initial setup and installation of the product;
 - e. Normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
 - f. products with removed or altered serial numbers;
 - g. consumables such as but not limited to bulbs/globes, batteries, remote controls;
 - h. removal and reinstallation of an internal component not performed by a factory authorised service centre;
 - i. cosmetic or structural items;
 - j. Any failures due to the interference from or to other products and/or sources;
7. The Warranty Ceases if: -
 - a. The product ceases to carry the original manufacturer's serial number or is sold at an auction;
 - b. The product is rented;
 - c. Damage to the product has occurred as listed in point 6b.
8. Neither Hisense nor its representatives provide loan equipment under the terms of this warranty.
9. Any unauthorised access to the internal hardware of the product will void this warranty.
10. Replacement items are "Like for like" and is not "new for old" and does not indicate in any way that a faulty product will be replaced with a new part or unit.
11. If you reside outside of the service coverage area of your nearest authorised service agent, this warranty does not cover the costs of transportation or travel expenses to and from your home.
12. Hisense accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the appliance to an authorised service centre, you must ensure that it is securely packed and insured.
13. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the availability of repairers and parts.
14. Any repair performed on a product under the warranty where no fault can be found, or the item is deemed by Hisense, or an authorised Hisense agent, to be not faulty under this warranty, or the repair or fault is not covered under the warranty, a No Fault Found fee is payable by the warranty holder of a minimum of \$125 inc GST.
15. Any repairs or services required that are outside of the terms and conditions of the warranty can be carried out at the request of the customer or due to site attendance were fault is not covered under warranty as the product not been installed or setup correctly; a credit card may be required prior to the commencement of such services.

WARRANTY CLAIMS PROCEDURE

Please retain this portion for your records

36 MONTHS IN HOME REPAIR WARRANTY

Hisense Australia will provide its nearest service centre for repairs under warranty. You will need to ensure that you have already called Hisense Warranty Centre and received a JOB NUMBER.

Before making a claim, please make sure that you understand the terms and conditions of the warranty

- Check and ensure the installation of all power cables to the power point are secure and power is turned on, all cables leads and connectors are connected properly and that all switches are turned on and functioning
- Check that there is power at the power point by using a small appliance
- Check that all settings are set according to the instruction manual
- Please keep this certificate in a safe place together with your product receipt. Should you need to make a claim, the responsibility of proof of ownership of the equipment is on you. If a claim is made that is found not to be covered under this warranty, or no faulty hardware components are found, you will be charged at Hisense or Hisense Authorised Service Center's standard service charge plus an administration fee.

PLEASE REFER TO THE TROUBLESHOOTING GUIDE AT THE END OF THIS MANUAL

Service Procedure

Please have your **original invoice, model, and serial number** ready. To receive service, you are required to:

- Call **1800 447 367**. Service claims may be made between **9:00am and 5:00pm AEST** week-days excluding public holidays where a call representative will log your claim for processing.
- You will be provided a **JOB NUMBER**
- Normally under 2 hours of logging and receiving your proof of purchase for your claim, an Authorised Service Agent will contact you to proceed with claim.

WARRANTY REGISTRATION

In order to register your warranty, please fill out and return with a copy of your invoice to:

**Hisense Warranty Registration
PO BOX 2268 Seaford Victoria 3198 Australia**

Congratulations on your purchase, This Document sets out terms and conditions of your product warranty. Please Keep it with your proof of purchase information in a safe place for future reference should you require service to your product.

The Undersigned hereby acknowledges receipt of the Hisense warranty service provided. I have read and understand the conditions and terms of the warranty in its entirety.

NAME OF PURCHASER _____

SERIAL NUMBER _____

ADDRESS _____

STORE PURCHASED FROM _____

CITY _____ STATE _____ POSTCODE _____

CITY _____ STATE _____ POSTCODE _____

PHONE (____) _____

INVOICE NO. _____

MOBILE (____) _____

MODEL NO. _____

FAX (____) _____

DATE OF PURCHASE ____/____/____

SIGNATURE _____

